

## Refund / Exchange Policy

### Refund/Exchange Policy

We offer a 30 day Money Back Guarantee on almost every product we offer. Please reference individual product sales information for complete details.

Please submit any cancellation request via the support ticket system found on our website, in advance to obtain an RMA number (Return Merchandise Authorization) within 30 days of purchase date.

Return merchandise with RMA number to:

FrankBolella.com

47 Northwood Ave

Demarest, NJ 07627

### Order Cancellation Policy

Please submit any cancellation request via the Support Ticket System on our website.

Cancellations must contain the following:

First name, last name, order number, and email address.

This information must be identical to the information originally submitted on your order.

Please provide contact information so that we may contact you if we have questions in regards to canceling your order.

Every effort will be made to accommodate the cancellation of your order, providing your order has not been charged and/or shipped out. In the event that a cancellation was submitted, and your order was shipped out after, we will gladly refund the complete balance charged including shipping. However, if the cancellation was documented as received after the order was shipped, we will refund the merchandise total less shipping.